

Case Study

“Eden Technologies’ engineers bring the tenacity and technical savvy our projects need for success.

I recommend them highly.”

– Ian Miller, CIO

Weil, Gotshal & Manges LLP

“Eden Technologies is a trusted and valued partner. The dedication, expertise, and sound judgment exhibited by Eden’s engineers are second to none.”

– Steve Kedem

Supervisor,

Systems Architecture

Weil, Gotshal & Manges LLP

The Client

Weil, Gotshal & Manges LLP is a leader in the marketplace for sophisticated, international legal services. With more than 1,200 lawyers across the US, Europe and Asia, the firm serves many of the most successful companies in the world in their high-stakes matters and transactions. Weil Gotshal placed among elite US law firms as chosen by **The American Lawyer** for its 2005 A-List of top 20 law firms. Amongst numerous accolades for 2005, Weil, Gotshal & Manges LLP was also named Law Firm of the Year in US Bankruptcy by **Chambers and Partners**.

The Challenge

The firm required a new desktop design which could meet the many needs of partners, associates, and support personnel worldwide. The design needed to incorporate upgrades to all major software applications, include an upgraded email client, support a new suite of IT management tools, account for a highly mobile workforce functioning out of multiple offices, support numerous desktop and laptop hardware models, and include a fully automated build procedure which would allow new or replacement machines to be deployed as quickly as possible. Additionally, WGM sought to work with a firm that could not only design the desktop but also assist with support, deployment, end user training, and backend infrastructure upgrades throughout the project.

Eden Technologies’ Solution

Eden Technologies designed a **state-of-the-art Windows XP SP2 Desktop** which has proven to be easy to manage, highly secure, and most importantly — extremely reliable. With **over 200 applications packaged and deployed in .MSI format**, the platform provides all of the functionality required by attorneys and support personnel alike. The desktop build process is **fully automated** and accounts for the specific requirements of each of the firm’s practice areas. Working **either remotely or from the office**, the new desktop offers attorneys the power, speed, and reliability required to **collaborate seamlessly** across all offices thereby supporting Weil’s “one firm” model and providing another competitive edge in the global marketplace.

Throughout the deployment, our engineers and designers provided **24x7 onsite support** for deployment teams serving **3000+ users located in 10 countries**. The process was streamlined through the development of custom data migration solutions and deployment strategies. Eden Technologies worked with WGM staff to design **enhanced application deployment solutions, update directory structure and group policy, redesign proxy servers**, and to provide **training for users and support staff** on the new systems.

As a firm, Weil, Gotshal and Manges is committed to providing attorneys and clients with world class technology support and innovation. Their newly designed desktop architecture further bolsters their position as a leading technology innovator amongst the nation’s top law firms. ■

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