

WINDOWS 7 MIGRATION

DESKTOP ASSESSMENT, DESIGN AND BUILD



APPLICATION MANAGEMENT



TRAINING AND COMMUNICATIONS



DESKTOP AND END USER MIGRATION



HELP DESK AND ONGOING SUPPORT



ARE YOU MANAGING YOUR APPLICATIONS...

OR ARE THEY MANAGING YOU?

Managing applications on a daily basis is a challenge. Between licensing constraints, integration points, and endpoint requirements, it's easy to feel like you are the conductor on a runaway train. That's probably why so many of our customers cite **Application Management** as their number one concern in planning a Windows 7 migration. Not to worry. Eden's on-demand packaging services start with the messy work first—a complete application audit. Then they move to a comprehensive technical and functional customization of applications, updates, patches and drivers for a manageable distribution through any software deployment system and silent installation on end user machines in enterprise environments.

Yes, Windows 7 is a chance to get a handle on your applications and take advantage of application virtualization when it makes sense. But the task of getting your apps (and your team) ready for Windows 7 can be daunting. Where do you start? How long will it take? What tools should you use?

What's in the Application Management phase?

- 1 Readiness Assessment
- 2 Inventory, Validation and Remediation
- 3 Packaging
- 4 Testing and Deployment

LET EDEN HELP.



SOLUTIONS OVERVIEW

1 Readiness Assessment

Let's talk

Our Windows 7 Application Readiness Assessment starts with a conversation. We will sit with your team and talk about your concerns, share our real world experiences and come back with a **two page recommendation that includes:**

- Recommendations for building an application inventory using tools you have (or selecting an application management tool that works for you)
- Methodology for creating application workbooks and test plans
- Application packaging and deployment tool recommendations
- Ongoing app management areas to focus on

2 Inventory, Validation and Remediation

Information gathering happens

Finally getting a handle on your apps can be one of the key outcomes of a Windows 7 migration. In addition to creating an inventory and validating the applications that will work on Windows 7,

Eden will:

- Create an inventory of applications that must work in Windows 7
- Validate the applications that will work in Windows 7 and resolve conflicts
- Determine which apps can or should be virtualized
- Assess which apps will need to be repackaged
- Create workbooks for each application package
- Determine application deployment order (core apps, workgroup apps, etc.)
- Document standards, destination directories, and other corporate customizations
- Identify application tools and needs with your team
- Determine packaging requirements
- Assess the need for an educational "hand-off"

3 Packaging

Yes, it's a Packaging Factory

Based on the results of the Inventory, Validation and Remediation phase, applications are packaged and tested by our experienced and certified Eden Experts at our New York Packaging Factory.

Eden offers both "off-the-shelf" packaging solutions and customized packaging services:

"Off-the-shelf" services include package creation in our Packaging Factory in New York according to your requirements with predetermined standard Service Level Agreements, and feature:

- No on-site involvement (workshop, project management)
- Fixed pricing based on number of applications required

Our more **customized services** include package creation according to customer requirements with customized Service Level Agreements, and feature:

- On-site involvement (workshop, project management)
- Fixed pricing based on number of applications required

4 Testing and Deployment

The master key to success

Eden will ensure through rigorous testing that the application packages created will deploy successfully in your environment. Based on years of application packaging experience, we will qualify your application for deployment before it hits your end users.

Depending on your needs, we can:

- Create or update test plans
- Test applications to ensure compatibility, and use application virtualization to eliminate any residual incompatibilities
- Gather feedback and make adjustments to packages as needed
- Test integration points with other applications



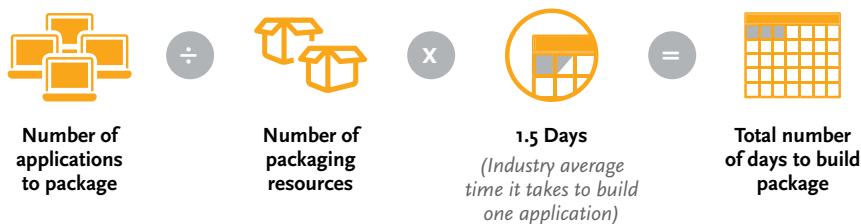
Related Offerings

- **Desktop Assessment, Design and Build**
Get help designing the appropriate desktops for unique segments of your employee population.
- **Altiris Solutions**
A wide variety of Altiris offerings from a Master Specialized Symantec (Altiris) Partner.
- **Managed Services**
Eden's "Peace of Mind" service manages all your IT needs. Completely.

YES, IT'S A PACKAGING FACTORY

TIMELINE + COST

The time allotted for application packaging can be woefully underestimated. A good equation to follow:



Generally, packaging costs are based on the number of applications needing packaging and the application complexity.

Eden strives to create flexible and adaptive options that allow you to purchase ONLY the services and support you need. Based on your budget and your migration timeline, we can provide:

- Fixed price options
- Time and materials
- Or any combination

Let's talk.

“Your Windows 7 implementation can be complex, but it doesn't have to be complicated.”

– Uday Patel, Senior Systems Architect, Eden Technologies

RELAX.

YOU'RE ENTERING EDEN.

Imagine combining the security you have in choosing one of the monster IT consulting brand names (you know who they are) with the expertise, personality and high-touch customer service you dream of in your ideal IT partner. That's Eden. With Eden's flexible and adaptive Windows 7 offerings, you can feel you've made a secure business decision while still talking shop with some of the smartest, most helpful engineers around. At Eden, we're always in the game with you, offering:

- Local-based support
- A team with years of deployment experience—not collective experience, real experience—during the times you need it most.
- Expertise in planning/design
- Direct access to experts
- Responsive and friendly tech gurus who don't just talk tech, they talk to you.

FOR MORE INFORMATION

Visit the Eden website

www.EdenTechnologies.com

To speak with a Service Product Specialist in the U.S.

Call toll-free 1-866-788-EDEN or send an email to clientservices@EdenTechnologies.com.



About Eden

Eden Technologies is the northeast region's premiere U.S.-based, enterprise-level IT consulting and managed services provider. With 10 years experience, over 300,000 desktops deployed and 2,000 endpoints under management, Eden stands as the company of choice for over 300 organizations, in a wide-range of industries including legal services, financial services, manufacturing and health care. Eden's rich success is based on three fundamental tenets: select only world-class engineers; provide unparalleled service; and ensure everything we do is not just done—it's done done™.

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